Windows laptop/desktop

To register an Windows device to access our Ethernet internet connection complete the following steps below:

NB: This is for residencies that have active ethernet/LAN ports. Please ask your resident head if the ports are active.

- 1. Connect the LAN cable from the port in your room to your laptop/desktop
- 2. Open your browser: Internet Explorer OR Google Chrome, address will load automatically
 - if not loading enter the following web address https://registerme.sun.ac.za
 - Continue by entering the web address in your browser
- 3. You will be prompted to login with your Stellenbosch University account details.
 - Username is your email address (student number or username@sun.ac.za)
 - Password is your password
 - Click on Sign In
 - Choose your preferred language.
 - Click on the center and wait for the file to download
 - · Go to downloads in file explorer
 - Select the downloaded file and Run as Admin
 - Select Run to allow installation of program and let the scan begin
 - Select Yes to allow the program to scan your device for updates and anti-virus
 - Once program has run this pop up should apprear.
 - Wait until Windows Updates are up to date
 - Scroll to the bottom of the page when you done with reading the Terms and Conditions
 - Check the box
 - Select Bevestig/Confirm
- 4. If the payment is required (the fee will be deducted from your student account):
 - Check the box
 - Select Betaal/Pay
 - Select the relevant information that applies to the device you are registering and your location.
 - Device Type: Laptop Windows/ Desktop Windows
 - · Serial number: Select Click here if your device does not have a serial number
 - Enter the serial number and add any letter at the back of the serial number
 - Cell phone number: Enter your cell phone number
 - · Location: The location where you at while registering your device
 - · Room: The room where you at while registering your device
 - Hostname: Hostname must be a small caps letter 's' before your student number: s1234567

¢D

If the hostname already exist please add a letter to the end of your student number eg. s123456w for Wi-Fi and s123456l for LAN

- If you have more than 2 Wi-Fi devices registered, please use other random letters after your student number
- 5. When all relevant information is filled in, select Register Me!

For a full detailed guide: Click below





If you are unable to register your device to the Wi-Fi and need assistance, click here to log a Service Request.