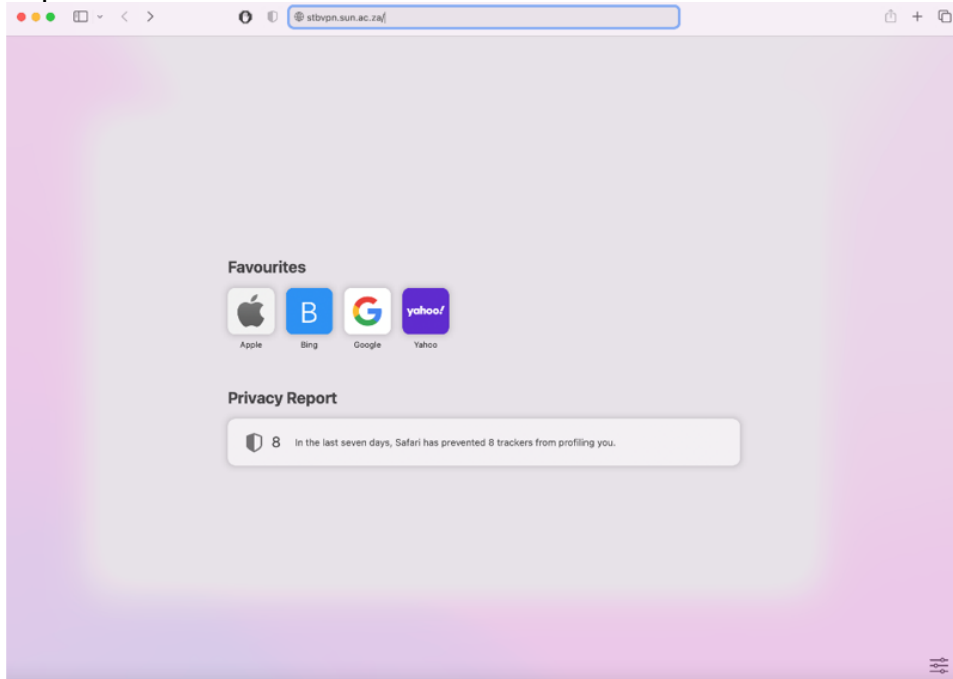


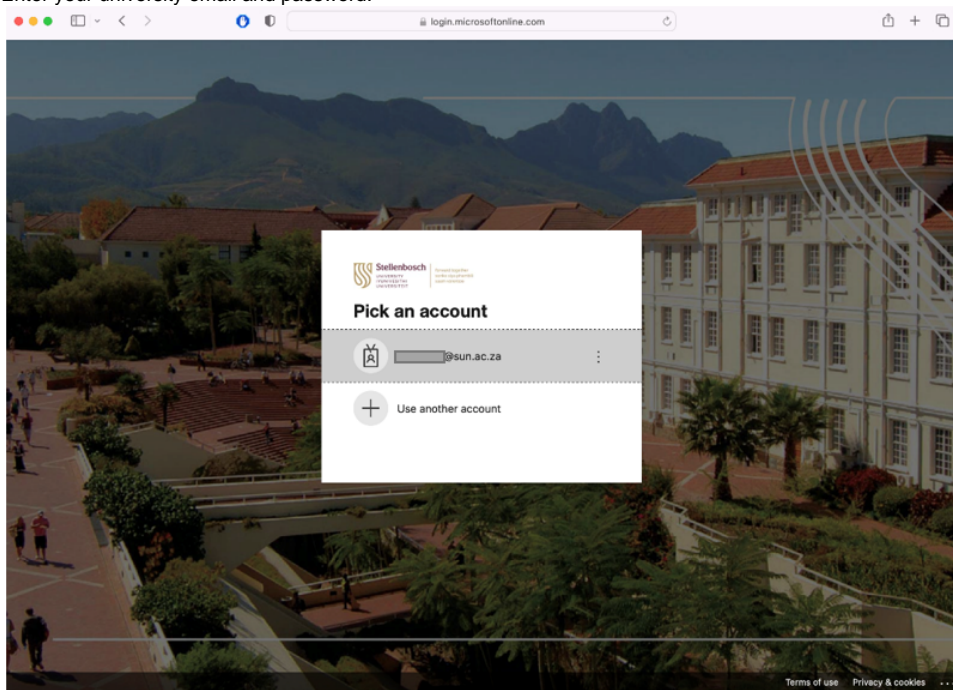
MacOSX - Global Protect VPN Setup

NB* This guide is for MacOSX 12 and later

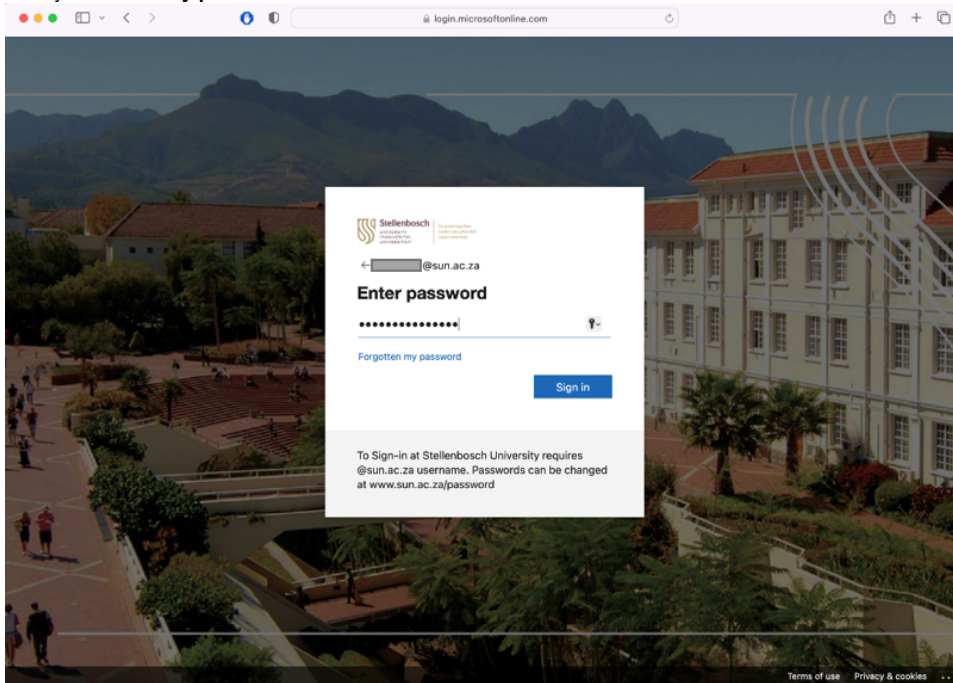
1. Open your preferred browser, in this case Safari. Click [here](#) or enter the link below:
stbvpn.sun.ac.za



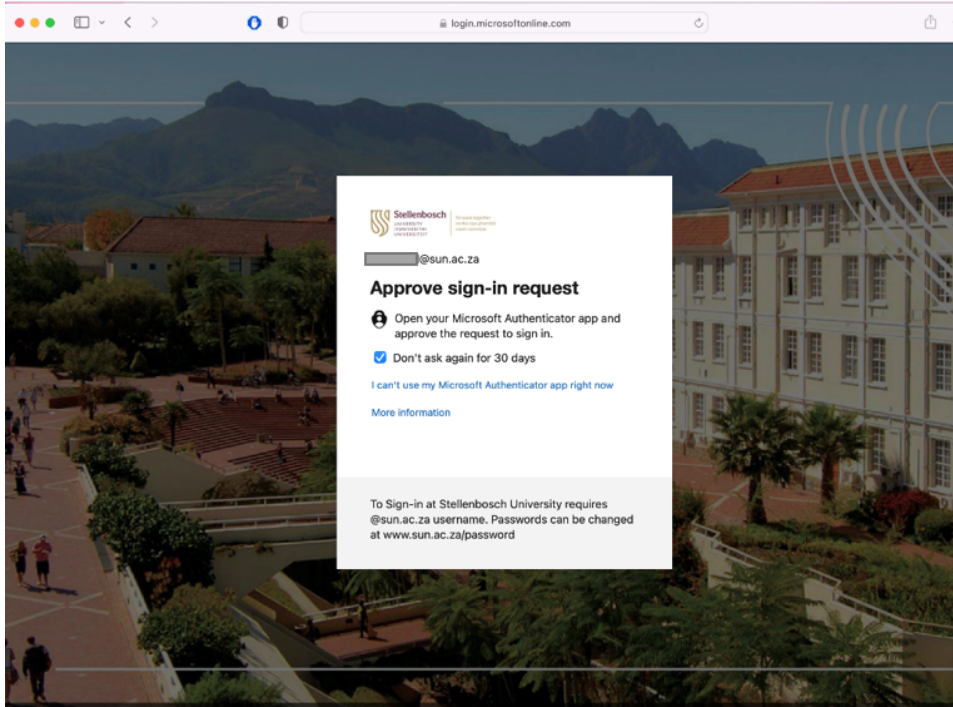
2. Enter your university email and password.



3. Enter your **university password**



4. Approve your authentication. Select **do not ask for 30 days**.



Authenticate via your **app or text** on your phone.



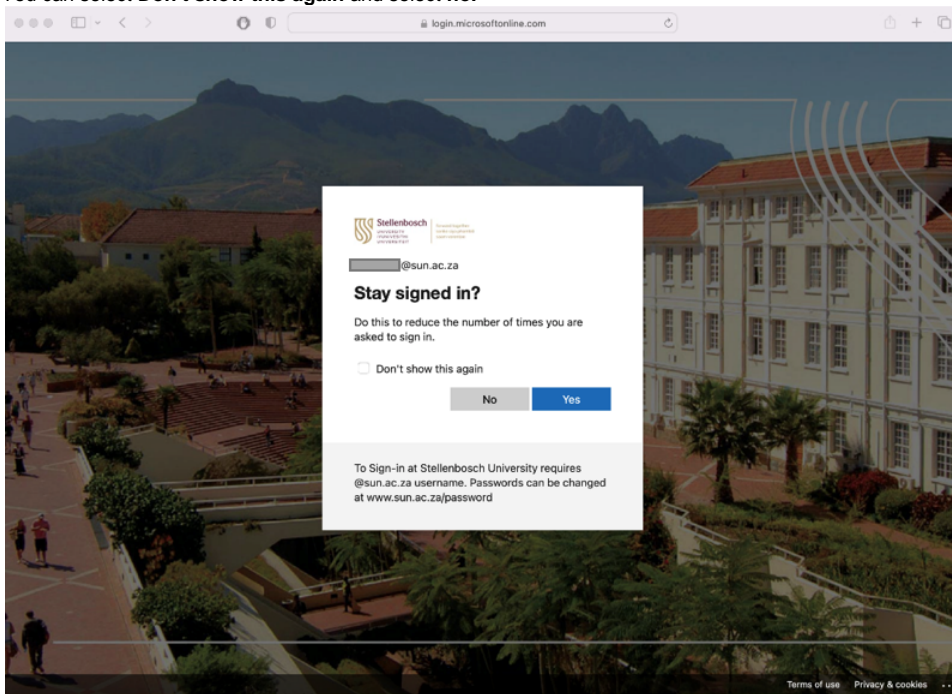
Approve sign-in?

Stellenbosch University
@sun.ac.za

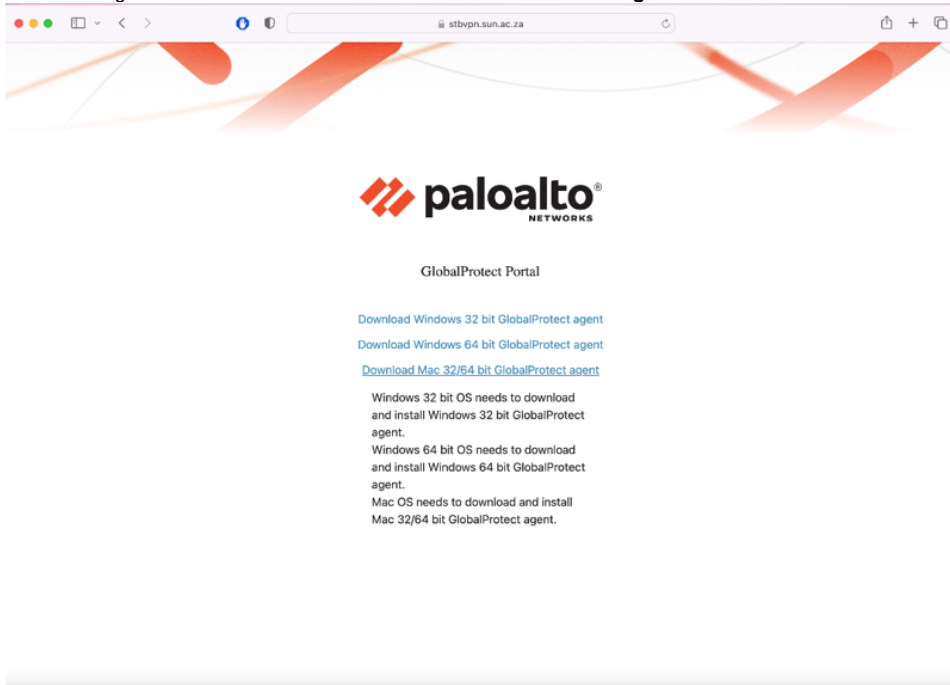
DENY

APPROVE

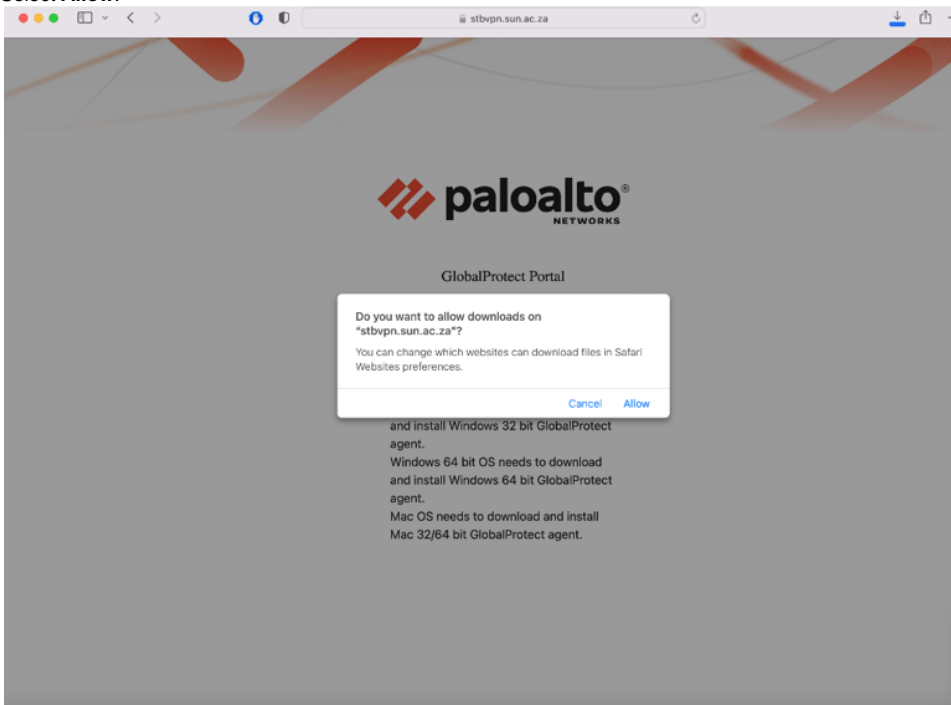
5. You can select **Don't show this again** and select **no**.



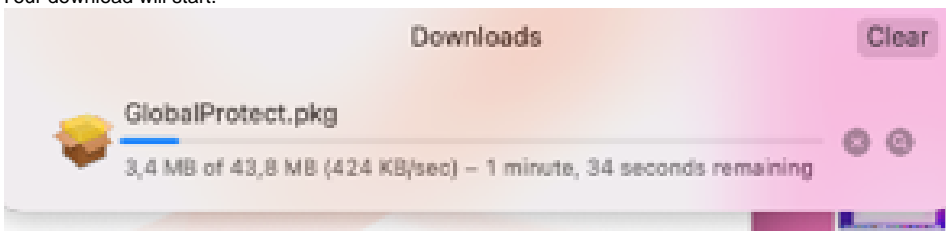
6. You will be signed in. Select **Download mac 32/64 bit GlobalProtect agent**.



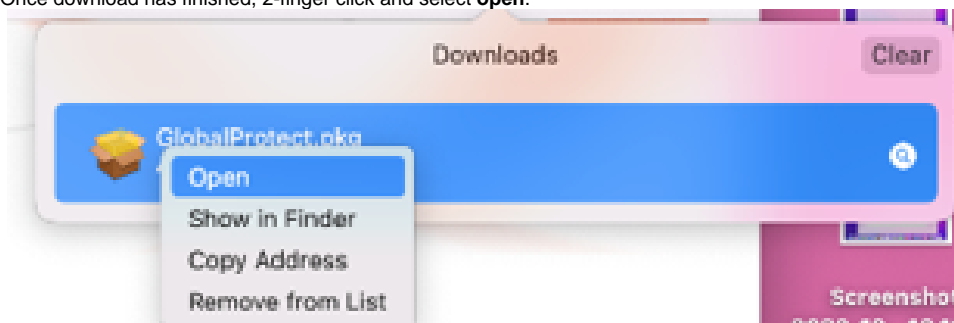
7. Select **Allow**.



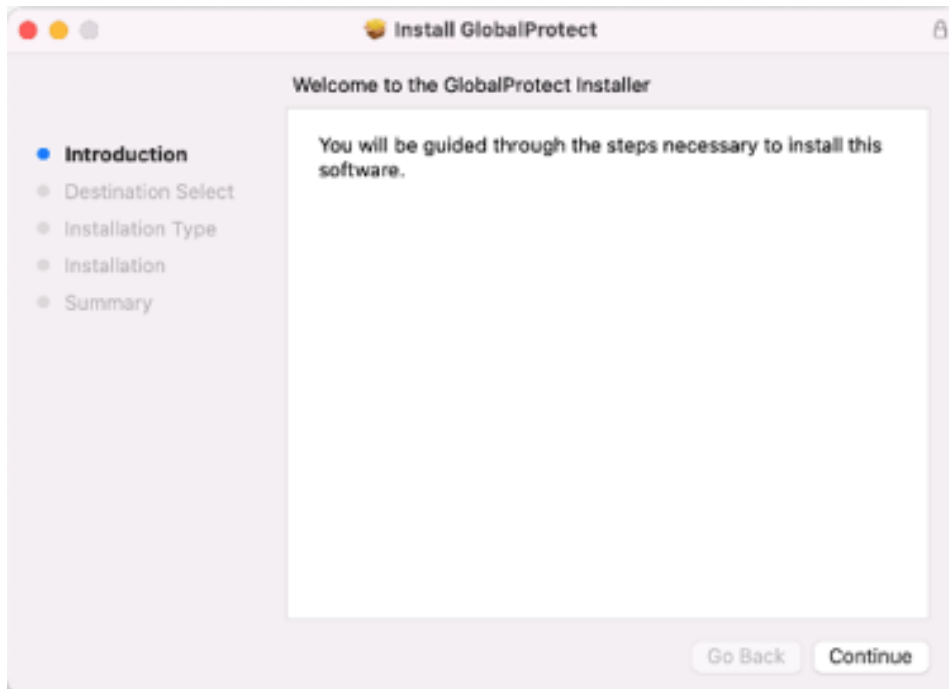
8. Your download will start.



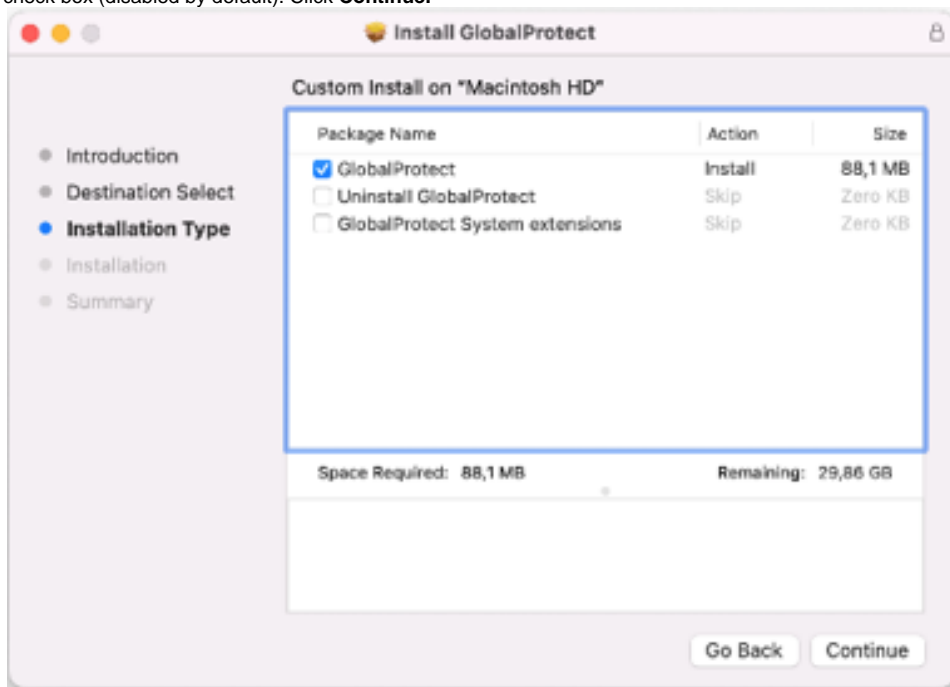
9. Once download has finished, 2-finger click and select **open**.



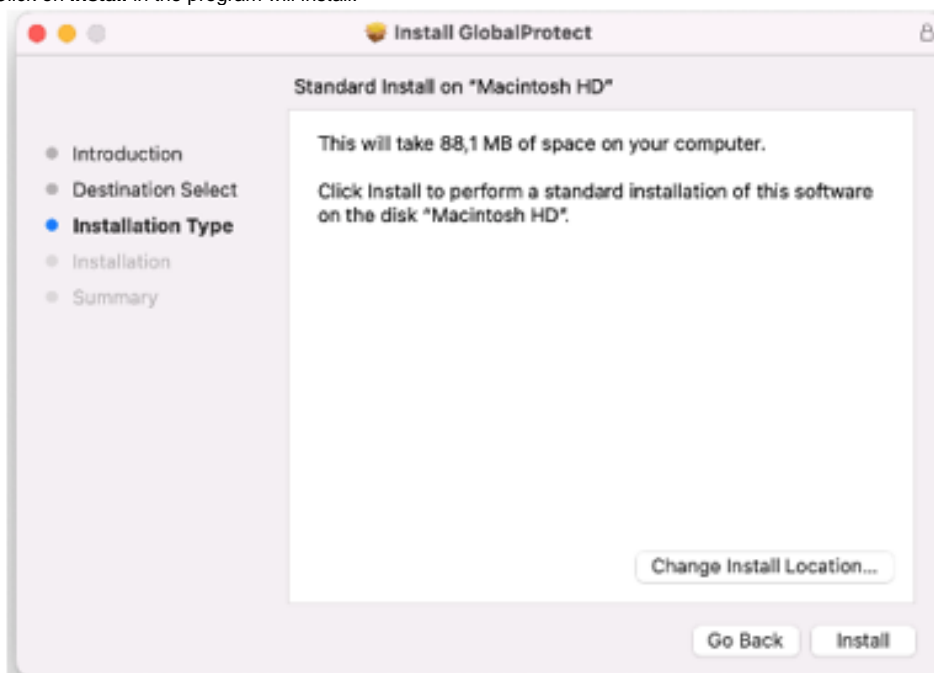
10. On the Destination Select screen, select the installation folder for the GlobalProtect app, and then click **Continue**.



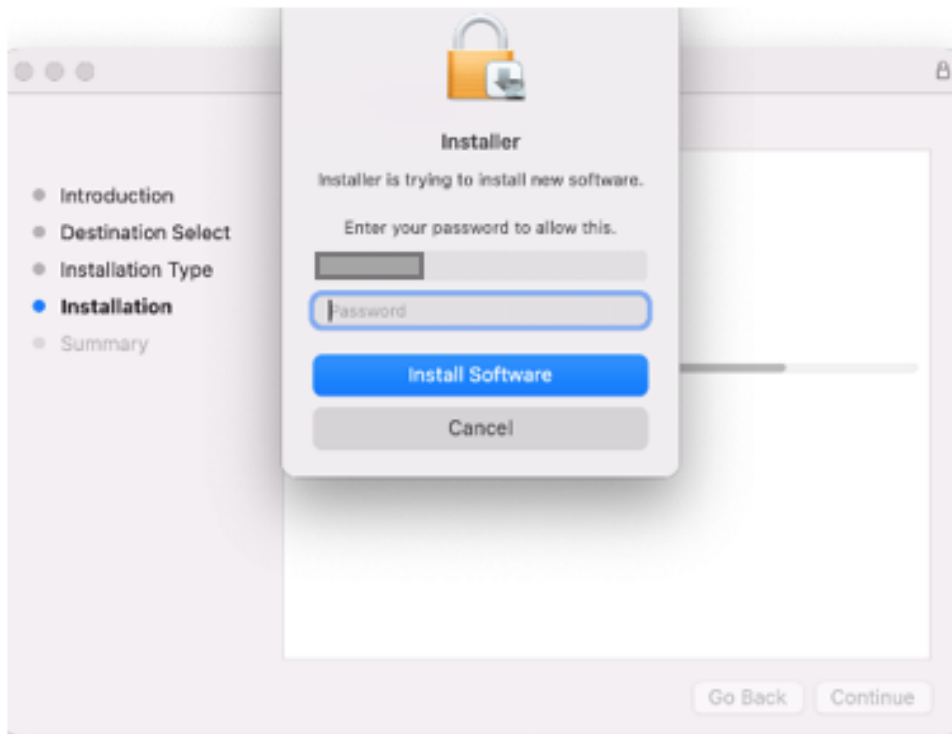
11. On the **Installation Type** screen, select the GlobalProtect installation package check box. If your system administrator has configured the split tunnel on the gateway or enforced GlobalProtect connections for network access on the portal, select the **GlobalProtect System Extensions** check box (disabled by default). Click **Continue**.



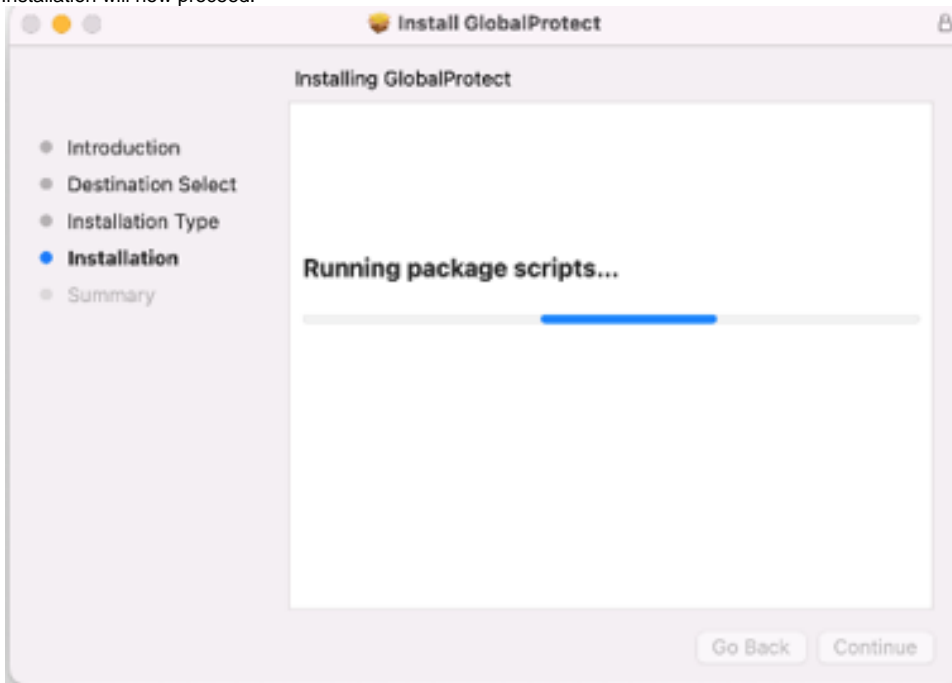
12. Click on **Install** in the program will install.



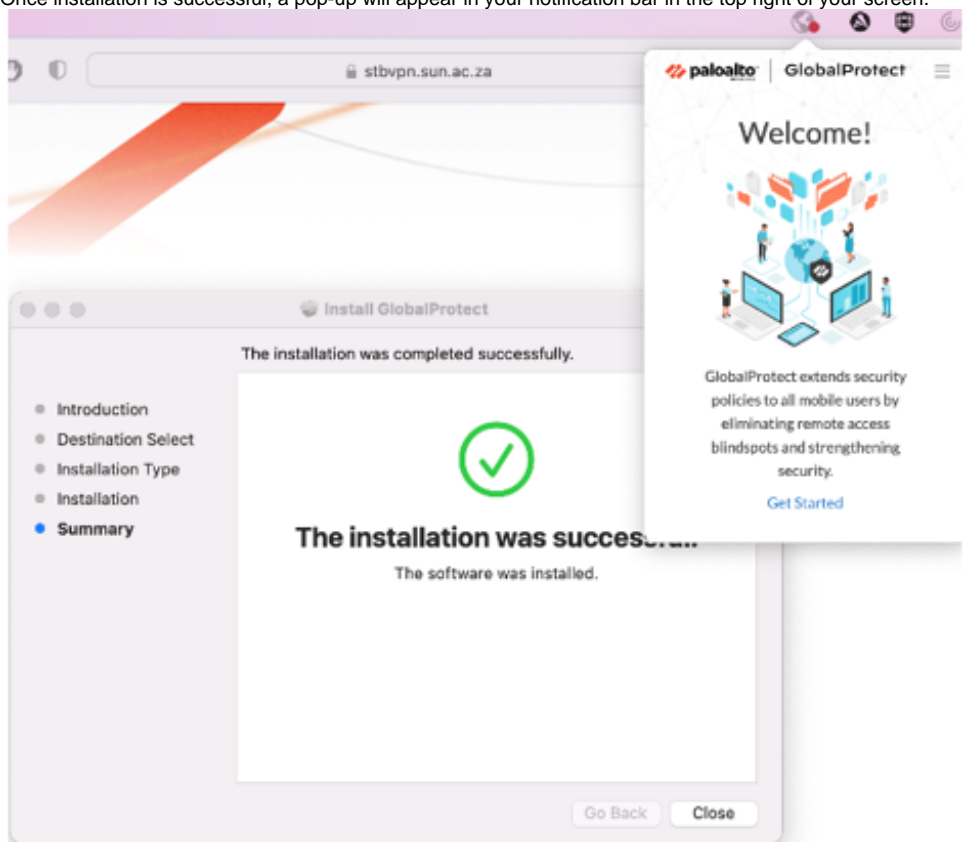
13. Confirm installation with **your laptop password**.



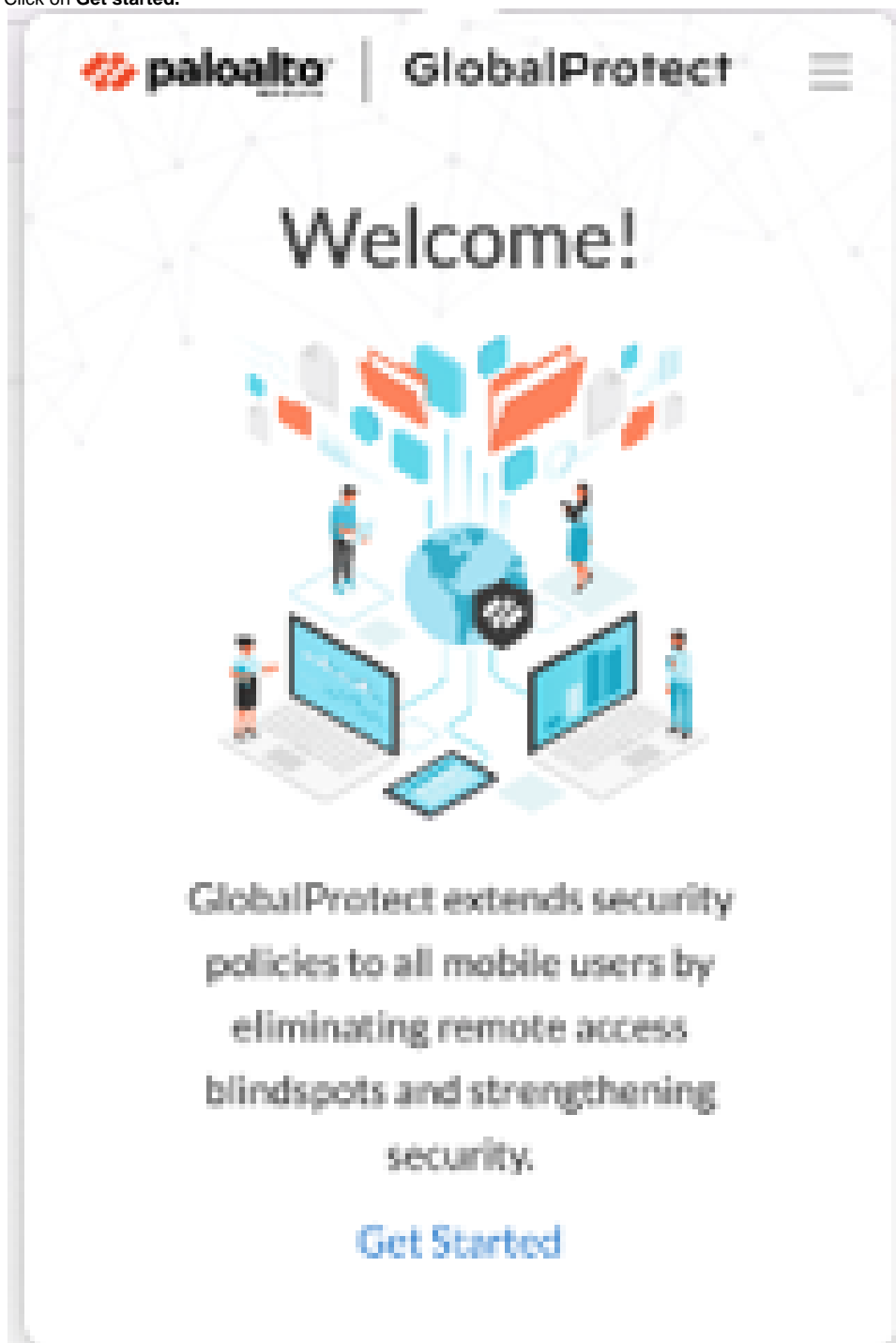
14. Installation will now proceed.



15. Once installation is successful, a pop-up will appear in your notification bar in the top right of your screen.



16. Click on **Get started**.



Enter the VPN link **stbvpn.sun.ac.za** as the portal link



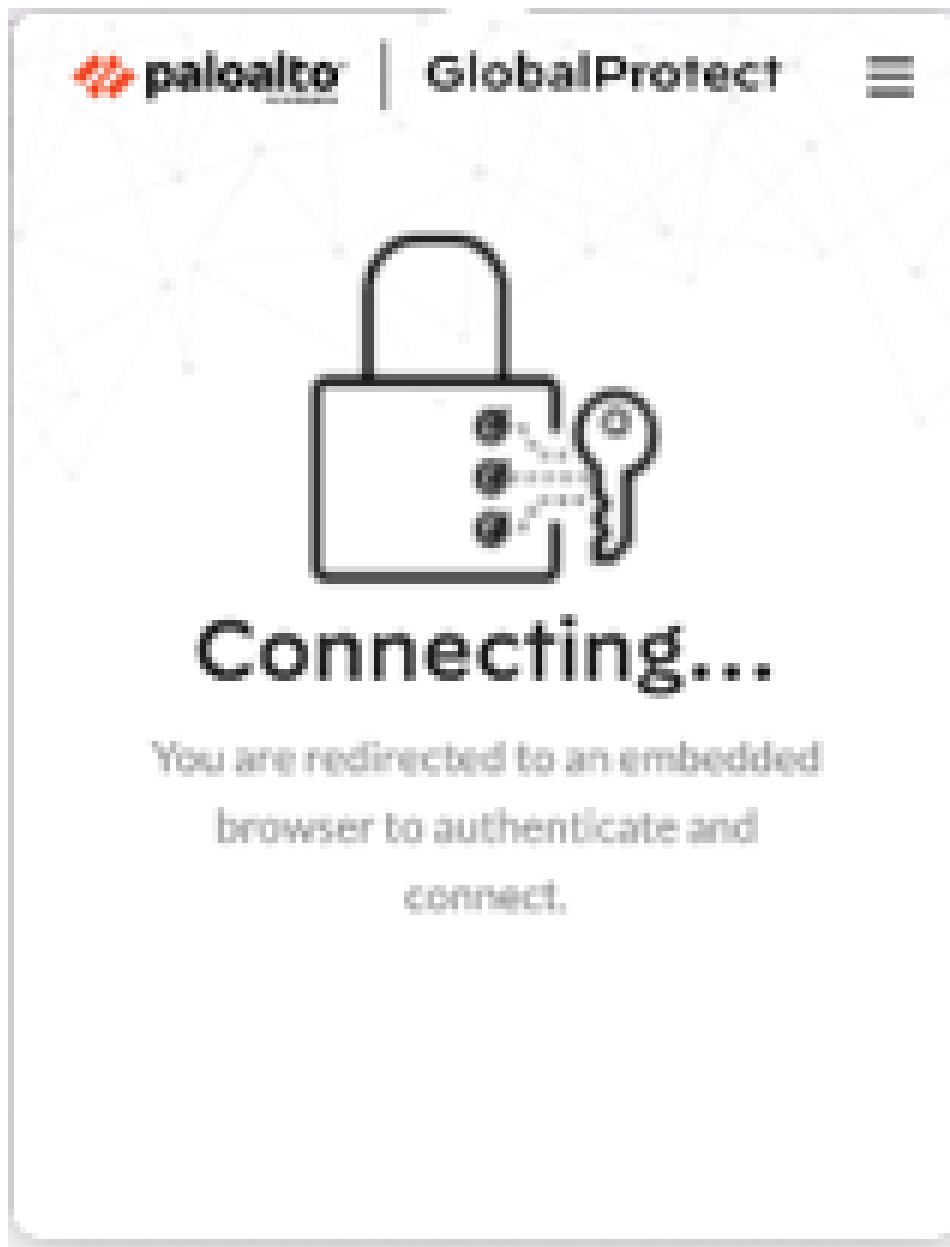
Not Connected

You are using eduroam

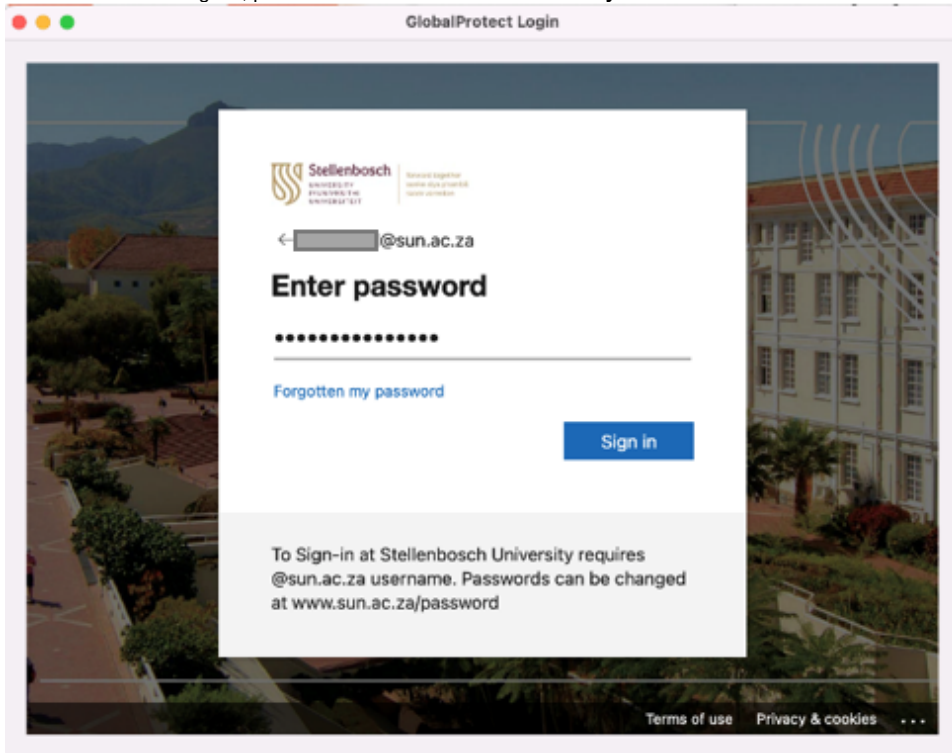
Portal

Connect

17. Global Protect will then connect



18. You will be asked to sign in, please use our **Stellenbosch University** credentials.



GlobalProtect Login

Stellenbosch
UNIVERSITY
ADVANCING THE
SOUTHERN AFRICAN
EDUCATIONAL
IDEAL

Forward together
better education
safer innovation

← [redacted]@sun.ac.za

Enter password

.....

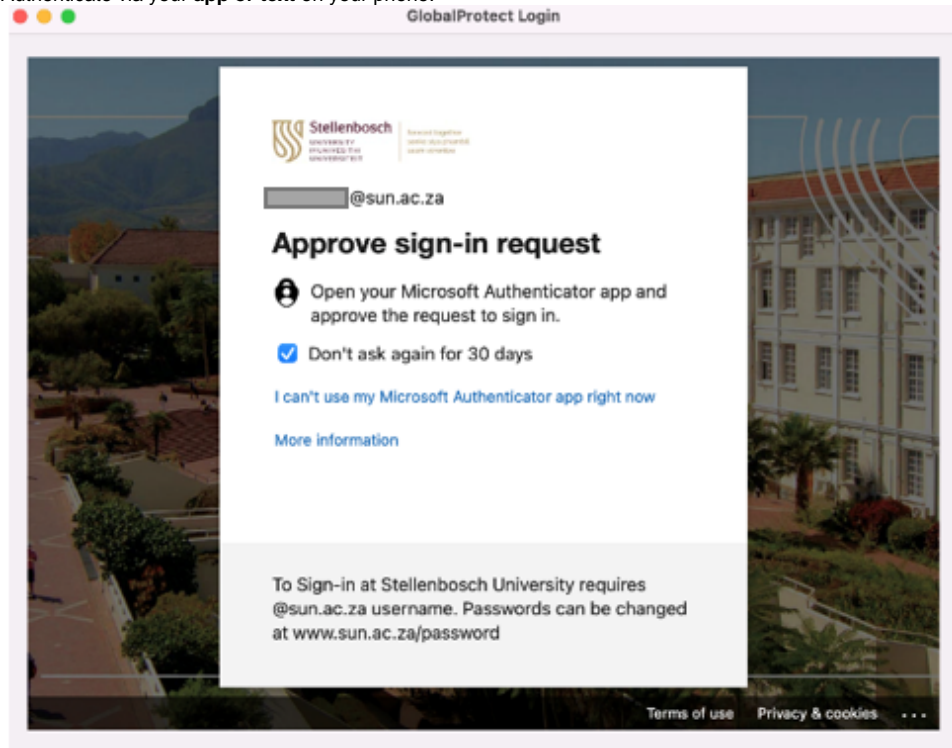
[Forgotten my password](#)

[Sign in](#)

To Sign-in at Stellenbosch University requires
@sun.ac.za username. Passwords can be changed
at www.sun.ac.za/password

[Terms of use](#) [Privacy & cookies](#) ...

19. Authenticate via your **app** or **text** on your phone.




GlobalProtect Login

Stellenbosch
UNIVERSITY
ADVANCING THE
SOUTHERN AFRICAN
EDUCATIONAL
IDEAL

Forward together
better education
safer innovation

[redacted]@sun.ac.za

Approve sign-in request

 Open your Microsoft Authenticator app and
approve the request to sign in.

☒ Don't ask again for 30 days

[I can't use my Microsoft Authenticator app right now](#)

[More information](#)

To Sign-in at Stellenbosch University requires
@sun.ac.za username. Passwords can be changed
at www.sun.ac.za/password

[Terms of use](#) [Privacy & cookies](#) ...



Stellenbosch
UNIVERSITY
STYLSIGES
UNIVERSITEIT

Forward together
saam aan vorentoe
samen vooruit

@sun.ac.za

Stay signed in?

Do this to reduce the number of times you are asked to sign in.

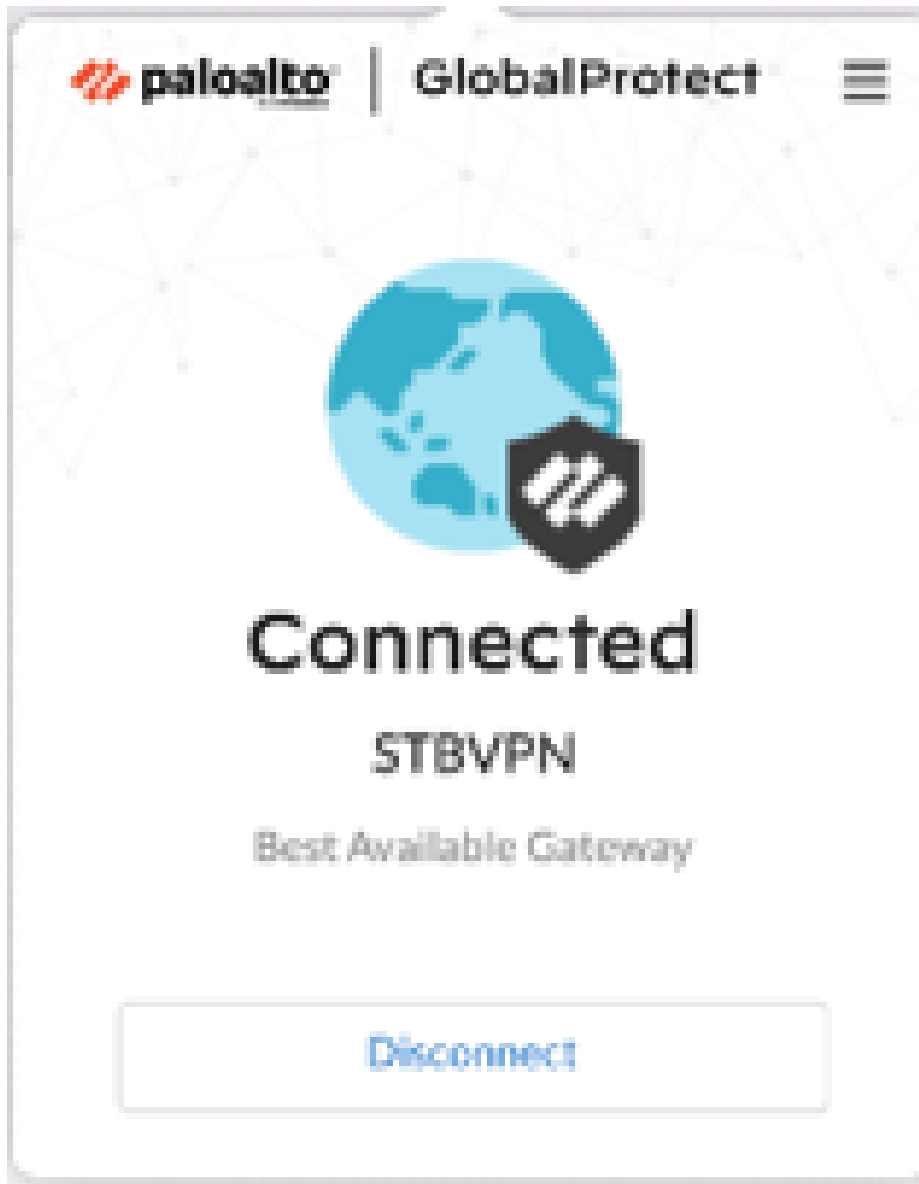
☒ Don't show this again

No

Yes

To Sign-in at Stellenbosch University requires
@sun.ac.za username. Passwords can be changed
at www.sun.ac.za/password

20. You will now be connected to Stellenbosch University VPN .



Related articles

- [SafeCom Printer setup for Windows](#)
- [SafeCom printing for Ubuntu](#)
- [SafeCom Printer setup for MacOS Sonoma](#)
- [How to reset your password](#)
- [ICT Charges \(ICT Student services\)](#)