

MacOS - Citrix SSO VPN Setup

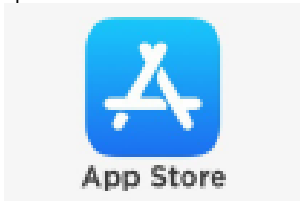
MAC users will have to install an Antivirus Program in order for Citrix SSO App to install and pass the EPA check.

Step-by-step guide

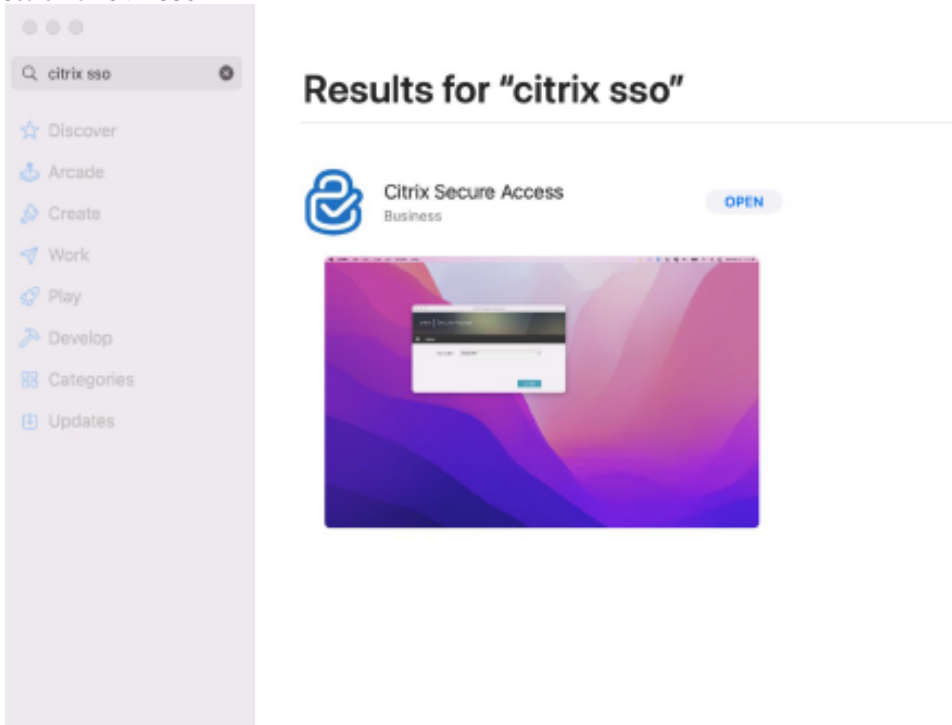
1. MAC users will have to install an Antivirus Program in order for Citrix SSO App to install and pass the EPA check.
Below are recommended Antivirus Programs:



2. Download and Install AV product on MAC if required and make sure AV is updated.
3. Open APP store on MAC

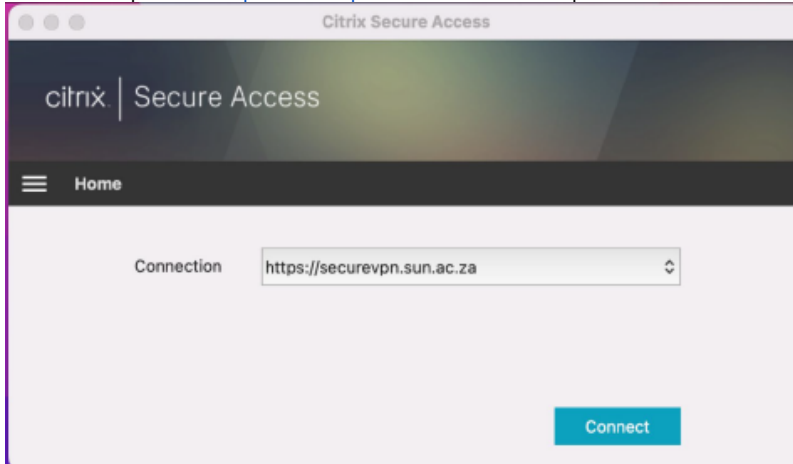


4. Search for "Citrix SSO"

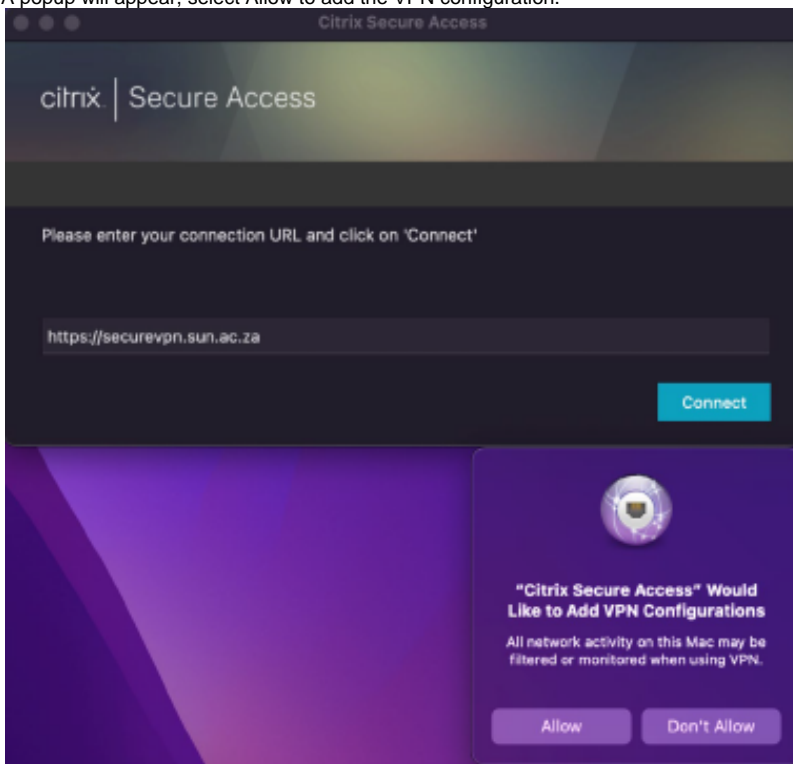


5. Download and install Citrix SSO App from App store.
6. The Citrix SSO app should automatically launch.

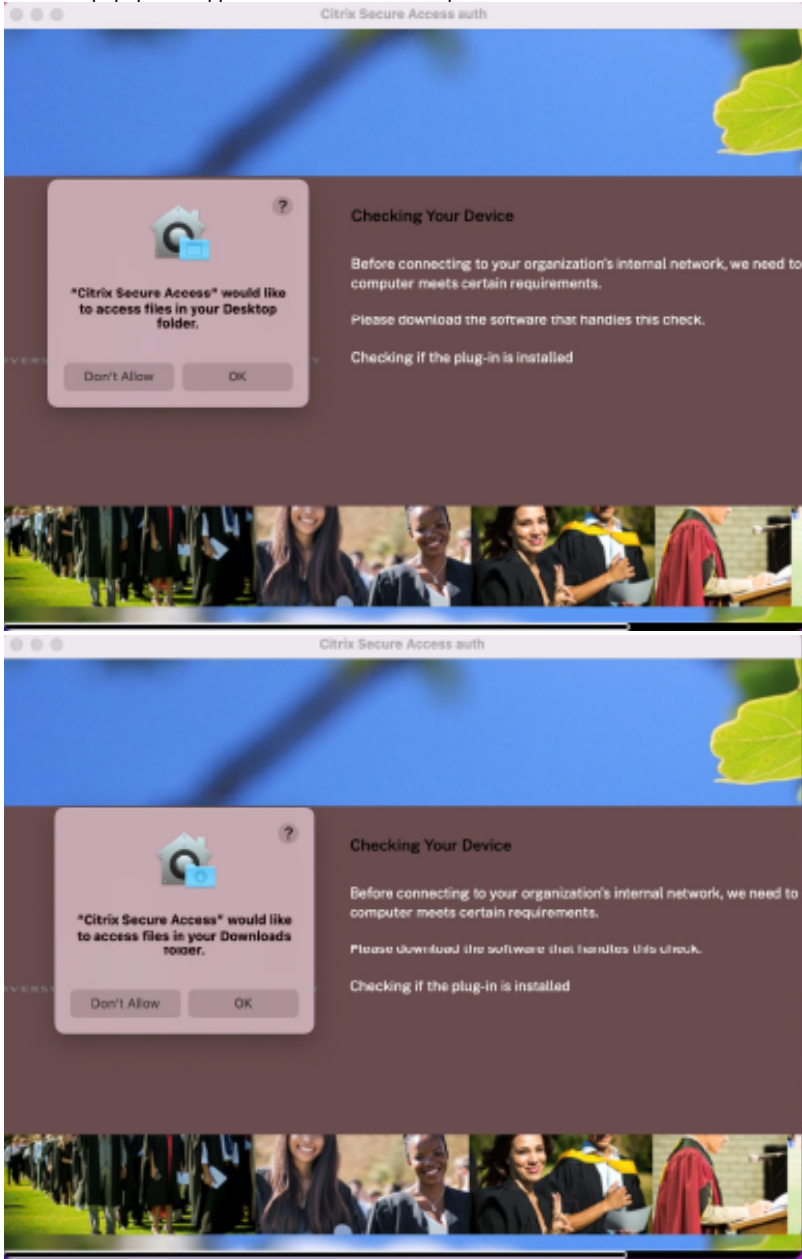
7. The following box will open and be prompt to enter a URL:
Enter SecureVpn URL : <https://securevpn.sun.ac.za> in the Prompt URL as screenshot below:



8. Select Connect
9. A popup will appear, select Allow to add the VPN configuration.



10. Another 2 popups will appear for Access to Desktop and Downloads. No Need to allow access to these folders, Click Don't Allow.



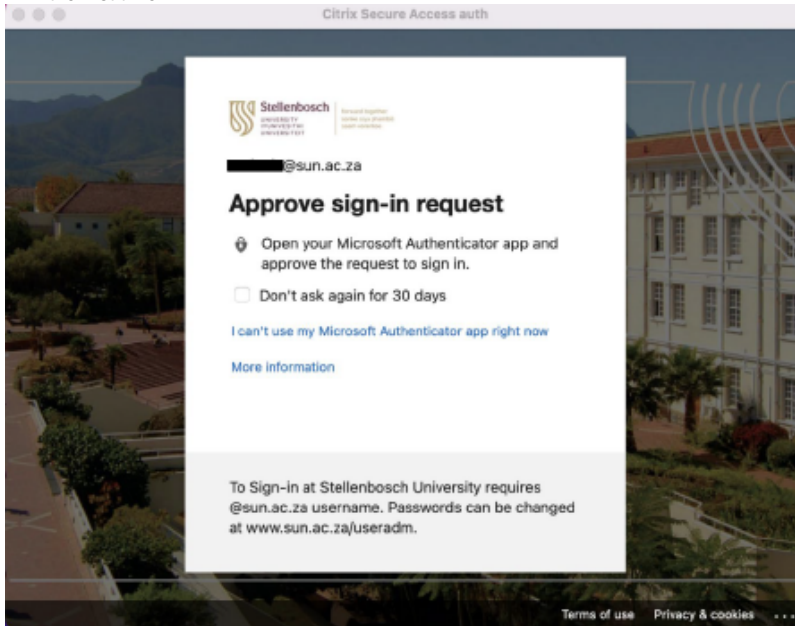
11. Citrix will now prompt you to Sign In and Authenticate. Please enter your University Email Address.

The screenshot shows a web browser window titled "Citrix Secure Access auth". The background is a scenic view of a university campus with mountains in the distance. A white sign-in form is centered on the page. At the top left of the form is the Stellenbosch University logo and name. Below the logo, the text "Sign in" is displayed in a large, bold font. Underneath, there is a text input field containing the email address "example@sun.ac.za". To the right of the input field is a blue button labeled "Next". Below the "Next" button, there is a link that says "Can't access your account?". At the bottom of the form, there is a section titled "To Sign-in at Stellenbosch University requires @sun.ac.za username. Passwords can be changed at www.sun.ac.za/useradm." Below this section is a link icon and the text "Sign-in options". At the very bottom of the page, there are links for "Terms of use" and "Privacy & cookies".

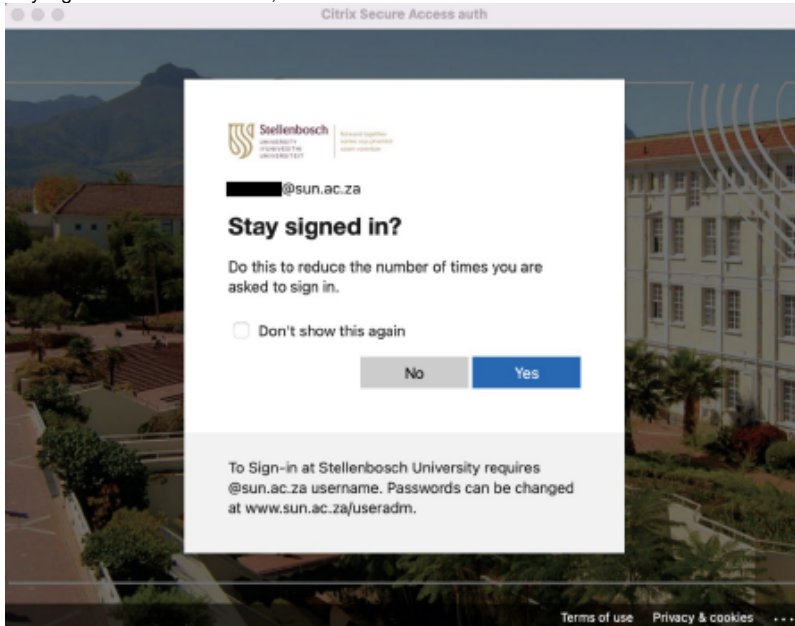
12. Please enter University Password.

The screenshot shows the same web browser window as the previous one, but now the sign-in form is at the "Enter password" step. The background and logo remain the same. The "Sign in" button from the previous step is now disabled. The text "Enter password" is displayed in a large, bold font. Below it is a text input field for the password. To the right of the input field is a blue button labeled "Sign in". Below the "Sign in" button, there is a link that says "Forgotten my password?". At the bottom of the form, the same text as in the previous step is displayed: "To Sign-in at Stellenbosch University requires @sun.ac.za username. Passwords can be changed at www.sun.ac.za/useradm." Below this section is the same link icon and the text "Sign-in options". At the very bottom of the page, there are links for "Terms of use" and "Privacy & cookies".

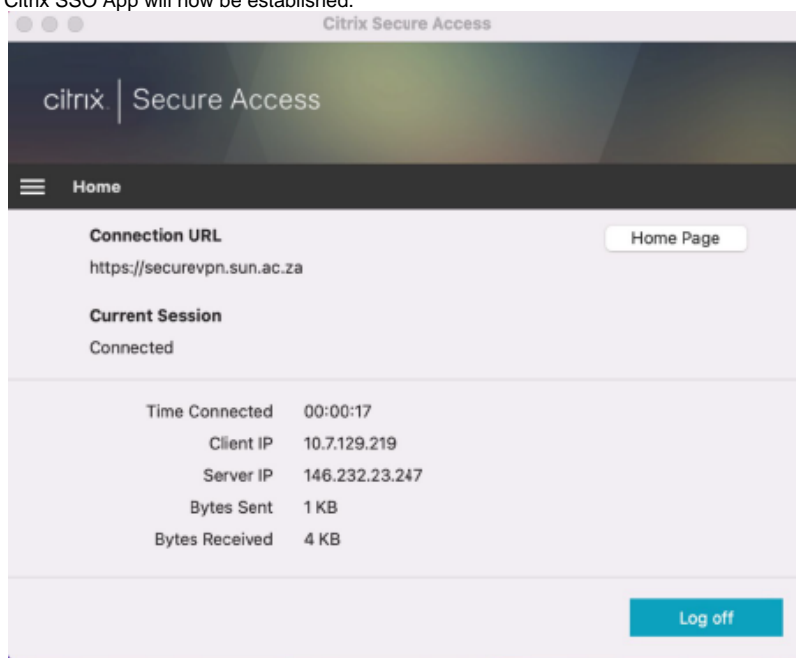
13. MFA Authentication will be displayed, please Authenticate via Call, Text or Authenticate App. Depending on what you selected when setting up MFA the first time.



14. Stay signed in is a user choice, Yes or No.



15. Citrix SSO App will now be established.



Download the guide



- [SafeCom Printer setup for MacOS Sonoma](#)
- [How to reset your password](#)
- [ICT Charges \(ICT Student services\)](#)
- [Graduation Checklist](#)
- [FAQs Register & Connecting to Eduroam](#)