Stellenbosch University

# Registering a Windows device and installing the eduroam profile

Basic user guide

IT department 12-9-2021

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# Intended audience

This guide is intended to assist students and staff in registering an android device for connectivity to the campus wifi network namely "Eduroam".

# Disclaimer

The steps in this guide are intended to assist users as best as possible who are using Windows 10 devices. The steps may differ slightly among older versions of Windows which may affect the accuracy of this guide. In such instances you may apply logical judgement where possible in selecting the relevant settings and if you are still unable to successfully register your device then contact IT at help@sun.ac.za and log a request to be assisted further.

# <u>Getting your device registered and connected to</u> <u>eduroam</u>

Step 1: From your Desktop, right click the wireless icon from the system tray as shown below  $\rightarrow$  Click Open Network & Internet settings.





Step 2: Select WiFi from the left pane  $\rightarrow$  Ensure that the "Use random hardware address feature is off as shown below.



| Settings  |   | - o ×   |
|---|---|---|
| 命 Home  | Wi-Fi   |   |
| Find a setting  | Wi-Fi<br>On<br>Show available networks<br>Hardware properties<br>Manage known networks  | Related settings<br>Change adapter options<br>Change advanced sharing options<br>Network and Sharing Center<br>Windows Firewall |
| all Cellular<br>E Ethernet<br>Dial-up<br>VPN  | Random hardware addresses<br>Use random hardware addresses to make it harder for people to<br>track your location when you connect to different Wi-Fi networks.<br>This setting applies to new connections.<br>Use random hardware addresses  | Have a question?<br>Get help<br>Make Windows better<br>Give us feedback   |
| <ul> <li>Airplane mode</li> <li><sup>(1)</sup> Mobile hotspot</li> <li><sup>(2)</sup> Data usage</li> <li><sup>(2)</sup> Proxy</li> </ul> | Hotspot 2.0 networks<br>Hotspot 2.0 networks might be available in certain public places, like<br>airports, hotels, and cafes.<br>Let me use Online Sign-Up to get connected<br>Conf<br>When this is turned on, you can see a list of network providers for<br>Online Sign-Up after you choose a Hotspot 2.0 network. |   |

Step 3: Click Show available networks from the middle pane  $\rightarrow$  Look for RegisterMe in the list of available wireless networks  $\rightarrow$  Click on RegisterMe  $\rightarrow$  Click on Connect



Wi-Fi

 On
 Show available networks

 Hardware properties
 Manage known networks
 Random hardware addresses
 Use random hardware addresses
 Use random hardware addresses
 Use random hardware addresses
 Use random hardware addresses
 Off
 Hotspot 2.0 networks
 Hotspot 2.0 networks
 Let me use Online Sign-Up to get connected
 Off
 When this is turned on, you can see a list of network providers for Online Sign-Up after you choose a Hotspot 2.0 networks.

 Change adapter options

 Macserviers invac

 Secure

 Secure

 Secure

 Secure

 Secure

 Secure

 Clickers

 Open

 Other people might be able to see info you send over this network

 Connect

 Connect automatically

 Connect

 Network & Internet settings

 Change settings, such as making a connection metered.

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 Mobilie

 Wi-Fi
 Mobilie

% VPN

Airplane mode

(I) Mobile hotspot

🕑 Data usage

Proxy

Step 4: Once your device connects to RegisterMe! a web page will automatically open in your default browser and you should be presented with a login screen. Enter your username and password  $\rightarrow$  Click Sign in  $\rightarrow$  At the next screen click Don't Save if you are asked to save the credentials  $\rightarrow$  Select your preferred language

| • New Tab ×                              | +                               |                        |  |                  |                   |                  |                    |         | đ  | - 0        | ×        |
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| 1 You must log in to this network before | fore you can access the Interne | . Open network logi    | n page   |                  |                   |                  |                    |         |    |            |          |
|  |                                 |                        | Pregisterme.sun.ac.za This sitle is asking you to sign in. Username Password | Sign in          | Cancel            |                  |                    |         |    |            |          |
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| 💋 Getting Started 🛛 🐬 Service Desk 🚦 | M Stellenbos   | ch Universit N M     | lagios: mrtg.sun.ac.za 🛛 🏧 MA       | Finder 📑 Sun- I | IR 🚾 WAP Management | 🚾 User Administration | 🕀 e-Sight | HPE® Official Site | HyExams | » 🗅 ° | ther Book | marks |
| You must log in to this network bet  | fore you can a | access the Internet. | Open network login page             |                 |                     |                       |           |                    |         |       |           | ×     |
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Step 5: Click the icon of the detective  $\rightarrow$  A window will appear prompting for a file download  $\rightarrow$  Click on Save file

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| <ol> <li>You must log in to this network before you</li> </ol>   | can access the Internet. | Open network login page  |   |                |                     |         |                    |          |   |           | $\times$ |
| S eduroam  |                          |                          |   |                |                     |         |                    |          |   |           |          |
| Welcome Mr MJ Pillay (2313692:<br>No Cost<br>MAC address 3c:6a:a7:48:36:81<br>You have registered 346 IP address(es) | 8)                       | Opening 30<br>You have o | 5aa7483681-byod.exe<br>hosen to open:<br>aa7483681-byod.exe |                | ×                   |         |                    |          |   |           |          |
| Determining Windows Version  | To be confirmed          | whic                     | h is: exe File (129 KB)                                     |                |                     |         |                    |          |   |           |          |
| Determining Antivirus Version  | To be confirmed          | from                     | https://registerme.sun.ac.                                  | za             |                     |         |                    |          |   |           |          |
| Checking WSUS Configuration  | To be confirmed          | Would you                | like to save this file?                                     |                |                     |         |                    |          |   |           |          |
| Set WSUS registry settings   | To be confirmed          |                          |   | Save File      | Cancel              |         |                    |          |   |           |          |
| Checking if Windows Updates are up to da   | te To be confirmed       | _                        |   |                |                     |         |                    |          |   |           |          |
|  |                          |                          |   |                |                     |         |                    |          |   |           |          |

Step 6: Take note of the download location shown in the address bar and then click Save

| f file to save to           |                          | 1                | ×      |
|-----------------------------|--------------------------|------------------|--------|
| 🖊 > This PC > Downloads     | ٽ \ر                     | Search Downloads | م      |
| New folder                  |                          |                  | = • ?  |
| des and 1 ^ Name            | Date modified            | Туре             | Siz    |
| No                          | items match your search. |                  |        |
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| ✓ <                         |                          |                  | >      |
| name: 3c6aa7483681-byod.exe |                          |                  | ~      |
| s type: exe File (*.exe)    |                          |                  | ~      |
|                             | [                        |                  |        |
|                             |                          | Save             | Cancel |
|                             |                          |                  |        |

Step 7: Once the download has completed, go to the location where you saved the file and double click to run it (MINIMIZE your open webpage DO NOT close it at this point)  $\rightarrow$  In the Smartscreen window that appears click Run.

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| Name           |                   |                                       |   | Date modified    | Туре        | Size   |     |           |        |
| 🐺 3c6aa7483681 | -byod.exe         |                                       |   | 2021/12/09 08:32 | Application | 130 KB |     |           |        |
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Step 8: Click Yes in the widow that appears as shown below  $\rightarrow$  Wait a few moments while checks are done.

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|                         | 3c6aa7483681-byod.exe Publisher: Unknown File origin: Hard drive on this computer Show more details Yes   | No                       |                    |                 |

Step 9: Once the checks are done the below window will appear  $\rightarrow$ . Click OK  $\rightarrow$  At the next window that appears click OK again.

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| You must log in to this network before you can access the Internet. Op  | en network login page  |   |  |                      |
|   |  |   |  |                      |
| No Cost<br>MAC address 3c:6a:a7-48:36:81<br>Non benerative of 46 10 address(a)  |  |   |  |                      |
| You have registered 346 IP address(es) Determining Windows Version  |  |   | Microsoft Windows 10 Enterprise  |                      |
| Determining Antivirus Version   |  |   | McAfee Endpoint Security (Enabled, Up<br>Defender (Disabled, Up to Date) | to Date)Windows      |
| Checking WSUS Configuration   |  |   | Checking WSUS configuration  |                      |
| Set WSUS registry settings  |  |   | WSUS configured correctly  |                      |
| Checking if Windows Updates are up to date  |  |   | WSUS up to date  |                      |
| Although not critical, you have more than 1 antivirus installed<br>These conditions, as included in this document, have to be read with and are sut<br>there be any requests or enquiries it can be addressed to the ICT Helpdenks at <u>bu</u><br>[ hereby accept the terms and conditions of the ECB of Stellenboot: University | . This will slow down your computer<br>ject to the Electronic Communications Policy (ECP)<br><u>19/2 yun ac za</u> | of Stellenbosch University available <u>here</u> . Shou | ild  |                      |
|   | Confirm!   |   |  |                      |
|   |  |   |  |                      |

Step 10: Maximise the webpage you were on earlier  $\rightarrow$  Tick the checkbox  $\rightarrow$  Click Confirm

| Ste | p 11: Click the I | Device Type combo | $\rightarrow$ box $\rightarrow$ Select | the option that a | applies to you. |
|-----|-------------------|-------------------|--|-------------------|-----------------|
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| <ol> <li>You must log in to this network before you</li> </ol> | can access the Internet.     | Open network login pa        | ige                     |                  |                              |         |                    |         |    |          | ×       |
|  |                              |                              | _                       |                  |                              |         |                    |         | _  | _        |         |
| S eduroam  |                              |                              |                         |                  |                              |         |                    |         |    |          |         |
| 03:05  |                              |                              |                         |                  |                              |         |                    |         |    |          |         |
|  | <b>,</b>                     |                              |                         |                  |                              |         |                    |         |    |          |         |
| No Cost  |                              |                              |                         |                  |                              |         |                    |         |    |          |         |
| MAC address 3c:6a:a7:48:36:81                                  | 4                            |                              |                         |                  |                              |         |                    |         |    |          |         |
| You have registered 346 IP address(es)                         | Kies / Choose                | 1                            |                         |                  |                              |         |                    |         |    |          |         |
| Contal Number  |                              | Click hore if your day       | vice deer not have a r  | vial number      |                              |         |                    |         |    |          |         |
| Cellular or other contact number                               |                              | click here if your de        | vice does not have a si | and number       |                              |         |                    |         |    |          |         |
| Choose your leastion   | Cabou? / Building?           |                              |                         |                  |                              |         |                    |         |    |          |         |
| Choose your located  | George / Building:           |                              |                         |                  |                              |         |                    |         |    |          |         |
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| You must log in to this network before you of the second secon | can access the Internet.  | Open network login    | page              |              |               |                            |             |                    |         |        |          | ×     |
| No Cost<br>Mac address ac:do: a7:48:36:81<br>Mac address ac:do: a7:48:36:81<br>No Cost<br>Mac address ac:do: a7:48:36:81<br>Mac ad:do: a7:48:36:81<br>Mac ad:do: a7:48:36:36:36:36:36:36:36:36:36:36:36:36:36:  | Kies / Choose       Kies / Choose       Kies / Choose       Console       Desktop Windows       Laptop Windows       Other       Phone Windows       Tablet Windows | Lick here if your     | device does not h | ave a serial | number<br>v   |                            |             |                    |         |        |          |       |

Step 12: Enter the serial number of your device if available or if not then click the button below it to automatically populate this field. It will automatically populate with your US number, if you choose to use this option then append a few digits to the end to avoid any conflicts should you be registering multiple devices eg. Append a 00 for your first device then a 01 for your next device and so forth.

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| You must log in to this network before | e you can access the Internet. | Open network login page               |                        |            |                        |             |                    |             |   |         |       | ×     |
|  |                                |                                       |                        | _          | _                      | _           | _                  | _           | _ | _       |       |       |
| <b>S</b> edurcam<br>0 3:0 5            |                                |                                       |                        |            |                        |             |                    |             |   |         |       |       |
|  |                                |                                       |                        |            |                        |             |                    |             |   |         |       |       |
| No Cost                                |                                |                                       |                        |            |                        |             |                    |             |   |         |       |       |
| You have registered 346 IP address(es) |                                |                                       |                        |            |                        |             |                    |             |   |         |       |       |
| Device Type                            | Laptop Windows                 | <b>v</b>                              |                        | 1          |                        |             |                    |             |   |         |       |       |
| Serial Number                          | 0                              | Click here if your device does no     | t have a serial number | J          |                        |             |                    |             |   |         |       |       |
| Cellular or other contact number       |                                |                                       |                        |            |                        |             |                    |             |   |         |       |       |
| Choose your location                   | Gebou? / Building?             |                                       | <b>v</b> )             |            |                        |             |                    |             |   |         |       |       |
|  |                                |                                       |                        |            |                        |             |                    |             |   |         |       |       |

#### Step 13: Enter contact number

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|--|---------------------------------|---|----------------------------------|--------------------------------|------------|------------|------------|-----|
| $\leftarrow \rightarrow c$   | O A https://registerme.s        | un.ac.za/selfreg.php                                    |                                  |                                | 숪          | ◙          |            | =   |
| Service Desk   | Stellenbosch Universit N Na     | gios: mrtg.sup.ac.za 💷 MAC Finder 📑 Sup. HR 💷 WAP I     | Management 🐻 User Administration | A e-Sight 🗖 HPF@ Official Site | A MyExams  | >> C1 Othe | r Rookmar  | rks |
|  |                                 |   | osci rianinistatori              |                                | Wingestand | <i>//</i>  | , poorania |     |
| You must log in to this network before   | re you can access the Internet. | Open network login page                                 |                                  |                                |            |            | >          | ĸ   |
| Welcome Mr MJ Pillay (2312<br>No Cost<br>MAC address 3c:6a:a7:48:36:81<br>You have registered 346 IP address(e | 36928)<br>                      |   |                                  |                                |            |            |            |     |
| Device Type  | Laptop Windows V                |   |                                  |                                |            |            |            |     |
| Serial Number  | 8PP7QQ2                         | Click here if your device does not have a serial number |                                  |                                |            |            |            |     |
| Cellular or other contact number   | 0218084367                      |   |                                  |                                |            |            |            |     |
| Choose your location   | Gebou? / Building?              | ~   |                                  |                                |            |            |            |     |
|  |                                 |   |                                  |                                |            |            |            |     |

## Step 14: Select your building and room

| 💩 SUN BYOD / VLAN Self Service 🗙 🕂   |                              |                        |                     |             |                |                     |                |                  |         | -    | ٥          | ×      |
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| i Getting Started 🚽 Service Desk 🕮 S   | ellenbosch Universit N       | lagios: mrtg.sun.ac.za | 🛤 MAC Finder !      | Sun- HR     | WAP Management | user Administration | 🕀 e-Sight 🗖 HP | E® Official Site | HyExams | » Co | )ther Book | marks  |
| You must log in to this network before   | rou can access the Internet. | Open network login     | page                |             |                |                     |                |                  |         |      |            | ×      |
|  | ou can access the internet   | open nemen regar       | , age               |             |                |                     |                |                  |         |      |            | $\sim$ |
| <b>S</b> eduroam<br>0 3:0 5  |                              |                        |                     |             |                |                     |                |                  |         |      |            |        |
| NG Cost<br>MAC address 3c:6a:a7:48:36:81<br>You have registered 346 IP address(es) |                              |                        |                     |             |                |                     |                |                  |         |      |            |        |
| Device Type  | Laptop Windows               | ~                      |                     |             |                |                     |                |                  |         |      |            |        |
| Serial Number  | 8PP7QQ2                      | Click here if your d   | levice does not hav | ve a serial | number         |                     |                |                  |         |      |            |        |
| Cellular or other contact number   | 0218084367                   |                        |                     |             |                |                     |                |                  |         |      |            |        |
| Choose your location   | Gebou? / Building?           |                        |                     |             | ~              |                     |                |                  |         |      |            |        |
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| You must log in to this network before you  | can access the Internet. Open network login page   |              |         | ×          |
| Velcome Mr MJ Pillay (2313692<br>No Cost<br>MAC address 3c:6a:a7:48:36:81<br>You have registered 346 IP address(cs)<br>Device Type<br>Serial Number<br>Cellular or other contact number<br>Choose your location | HUISHOUDKUNDE(LOMBARDI)<br>HUIS MARAIS<br>HUIS MCDONALD BLOK A : HAMMANSHANDWEG<br>HUIS MCDONALD BLOK C : HAMMANSHANDWEG<br>HUIS MCDONALD BLOK C : HAMMANSHANDWEG<br>HUIS MCDONALD BLOK F : HAMMANSHANDWEG<br>HUIS SMCDONALD BLOK F : HAMMANSHANDWEG<br>HUIS MCDONALD H |              |         |            |

Step 15: Select your room by clicking on the combo box outlined in red below

| 🎂 SUN BYOD / VLAN Self Service × 🚽   | +                            |                                   |                  |                |                        |               |                   |              | -     | ٥          | ×     |
|--|------------------------------|-----------------------------------|------------------|----------------|------------------------|---------------|-------------------|--------------|-------|------------|-------|
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| Service Desk 🐺   | Stellenbosch Universit NNN   | igios: mrtg.sun.ac.za 📖 MAC Finde | r 📲 Sun- HR      | WAP Management | Illuser Administration | 🕀 e-Sight 🗖 H | PE® Official Site |              | » Гъ  | )ther Bool | marks |
|  |                              |                                   | Jun Tin          |                |                        | wesnym — n    |                   | Universities | // 0. |            |       |
| You must log in to this network before   | you can access the Internet. | Open network login page           |                  |                |                        |               |                   |              |       |            | ~     |
| <b>S</b> eduroam<br>0 3:0 5  |                              |                                   |                  |                |                        |               |                   |              |       |            |       |
| No Cost<br>MAC address 3c:6a:a7:48:36:81<br>You have registered 346 IP address(es) |                              |                                   |                  |                |                        |               |                   |              |       |            |       |
| Device Type  | Laptop Windows               | •                                 |                  |                |                        |               |                   |              |       |            |       |
| Serial Number  | 8PP7QQ2                      | Click here if your device does no | ot have a serial | number         |                        |               |                   |              |       |            |       |
| Cellular or other contact number   | 0218084367                   |                                   |                  |                |                        |               |                   |              |       |            |       |
| Choose your location   | INFORMATION AND              | COMMUNICATION TECHNOLOGY          | BUILDING         | ~              |                        |               |                   |              |       |            |       |
| Choose your room   | Kamer? / Room?               |                                   |                  |                |                        |               |                   |              |       |            |       |
|  |                              |                                   |                  |                |                        |               |                   |              |       |            |       |
|  |                              |                                   |                  |                |                        |               |                   |              |       |            |       |
|  |                              |                                   |                  |                |                        |               |                   |              |       |            |       |
|  |                              |                                   |                  |                |                        |               |                   |              |       |            |       |
|  |                              |                                   |                  |                |                        |               |                   |              |       |            |       |
|  |                              |                                   |                  |                |                        |               |                   |              |       |            |       |

Step 16: Supply a hostname for your device and then click Register Me!

| ỗy SUN BYOD / VLAN Self Service × +   |                      |                       |                             |                   |           |           | σ        | ×     |
|---|----------------------|-----------------------|-----------------------------|-------------------|-----------|-----------|----------|-------|
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|   |                      |                       | <b>v</b> ,                  |                   | ••••      | <i>,,</i> |          | ~     |
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| <b>S</b> eduroam<br>0 3:0 5   |                      |                       |                             |                   |           |           |          |       |
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| No Cost   |                      |                       |                             |                   |           |           |          |       |
| MAC address 3c:6a:a7:48:36:81   |                      |                       |                             |                   |           |           |          |       |
| You have registered 346 IP address(es)  | Leater Mandaux       |                       |                             |                   |           |           |          |       |
| Device Type   | Laptop Windows V     |                       |                             |                   |           |           |          |       |
| Serial Number   | 8PP7QQ2              | lick here if your dev | vice does not have a serial | number            |           |           |          |       |
| Cellular or other contact number  | 0218084367           |                       |                             |                   |           |           |          |       |
| Choose your location  | INFORMATION AND C    | OMMUNICATION TE       | CHNOLOGY BUILDING           | <b>~</b>          |           |           |          |       |
| Choose your room  | 2000 🗸               |                       | -                           |                   |           |           |          |       |
| Supply a hostname for your device, starting with a letter and consisting only of letters, digits and hyphens  | ict482331            |                       |                             |                   |           |           |          |       |
| Register Me!  |                      |                       |                             |                   |           |           |          |       |
|   |                      |                       |                             |                   |           |           |          |       |
|   |                      |                       |                             |                   |           |           |          |       |
|   |                      |                       |                             |                   |           |           |          |       |
|   |                      |                       |                             |                   |           |           |          |       |

Step 17: Wait a few moments, it will look as though nothing is happening, this is normal. Just wait for the new window to open.

| * SUN BYOD / VLAN Self Service × +   |                    |                                |                          |                      | - o ×                 |
|--|--------------------|--------------------------------|--------------------------|----------------------|-----------------------|
| $\leftarrow \rightarrow \times$ O A https://registerme.sun.ac.za/selfreg.php                                 |                    |                                |                          | ☆                    | ⊠ 👱 ≡                 |
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|  |                    | oser rammistation              |                          |                      |                       |
| You must log in to this network before you can access the Internet. Open network login page                  |                    |                                |                          |                      | ×                     |
| <b>S</b> eduroam<br>0 3:0 5  |                    |                                |                          |                      |                       |
| Welcome Mr MJ Pillay (23136928)  | ]                  |                                |                          |                      |                       |
| No Cost  | ]                  |                                |                          |                      |                       |
| MAC address 3c:6a:a7:48:36:81  | ]                  |                                |                          |                      |                       |
| You have registered 346 IP address(es)   |                    |                                |                          | _                    |                       |
| Device Type  | Laptop Windows     |                                |                          |                      |                       |
| Serial Number  | 8PP7QQ2            | Click here if your device does | not have a serial number | Ð                    |                       |
| Cellular or other contact number   | 0218084367         |                                |                          |                      |                       |
| Choose your location   | INFORMATION AND    | COMMUNICATION TECHNOLO         | GY BUILDING 🗸            |                      |                       |
| Choose your room   | 2000               |                                |                          |                      |                       |
| Supply a hostname for your device, starting with a letter and consisting only of letters, digits and hyphens | ict482331          |                                |                          |                      |                       |
|  |                    |                                |                          |                      |                       |
|  |                    |                                |                          |                      |                       |

Step 18: You will be auto directed to the below window  $\rightarrow$  Click on Eduroam Configuration Assistant Tool underlined in red.

| 💩 SUN BYOD / VLAN Self Service × +   |   | - o ×             |
|--|---|-------------------|
| ← → C O A https://registerme.sun.ac.za/selfreg.php   | 90% <b>습</b>  | ⊚ ⊻ ≡             |
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| You must log in to this network before you can access the Internet.     Open network login page  |   |                   |
| <b>S</b> eduroam<br>03:05  |   |                   |
| No Cost<br>MAC address 3c:6a:a7:48:36:81<br>You have registered 346 IP address(cs)   |   |                   |
| Device Type  | Laptop Windows 👻  |                   |
| Serial Number  | 8PP7QQ2 Click here if your device does not have a serial number                       |                   |
| Cellular or other contact number   | 0218084367  |                   |
| Choose your location   | INFORMATION AND COMMUNICATION TECHNOLOGY BUILDING                                     |                   |
| Choose your room   | 2000 🗸  |                   |
| Supply a hostname for your device, starting with a letter and consisting only of letters, digits and hyphens   | ict482331   |                   |
| Your device was registered successfully  |   |                   |
| <ul> <li>Download the Eduroam CAT at <u>Eduroam Configuration Assistant Tool</u></li> <li>Forget the eduroam network</li> <li>Execute the downloaded CAT to properly configure your device for edur</li> <li>Instructions for using the CAT are available here: <u>Windows, Android, Or</u></li> </ul> | roam access to Stellenbosch University<br>SX, IOS                                     |                   |



Step 19: A webpage will open up as shown below. Click the MS Windows 10,11 button

#### Step 20: Click Save file

| 🐉 SUN BYOD / VLAN Self Service 🗴 📋 eduroam Configuration Assistan 🗴 +  |                |                   |
|--|----------------|-------------------|
| $\leftrightarrow \rightarrow \mathbf{C}$ O A https://cat.eduroam.org/?lidp=24728.profile=4284  | ជ              |                   |
| 🤞 Getting Started 😽 Service Desk 🕮 Stellenbosch Universit 📘 Nagios: mrtg.sun.ac.za 🧱 MAC Finder 📑 Sun- HR 🚾 WAP Management 🕮 User Administration 🕀 e-Sight 📼 HPE® Official Site  | ⊕ MyExams >>>  | C Other Bookmarks |
| 0 You must log in to this network before you can access the Internet. Open network login page  |                |                   |
| eduroam  | Terms of use   |                   |
| Configuration Assistant Tool   |                |                   |
|  | select another |                   |
| Stellenbosch University  |                |                   |
| If you encounter problems, then you can obtain direct assistance from your organisation at   |                |                   |
| WWW: http://infoteg.sun.ac.za/netcon/eduroam.htm   |                |                   |
| email: help@sun.ac.za  |                |                   |
| This entry was last updated at: 2021-05-03 13:49:16 To Unave crossen to open   |                |                   |
| Welcome aboard the eduroam® user community! which is: exe File (213 KB)<br>from: https://cateduroam.org  |                |                   |
| Your download will start shortly. In case of problem: Would you like to al https://cat.eduroam.org/www   |                |                   |
| Dear user from Stellenbosch University,  |                |                   |
| we would like to warmly welcome you among the several million users of eduroam®! From now on, you will be able to use internet access resources on thousands of universities, research centres and other places all over the globe. All of this completely free of charge! |                |                   |
| Now that you have downloaded and installed a client configurator, all you need to do is find an eduroam® hotspot in your vicinity and enter your user<br>credentials (this is our fancy name for 'username and password' or 'personal certificate') - and be online!       |                |                   |
| Should you have any problems using this service, please always contact the helpdesk of Stellenbosch University. They will diagnose the problem and help you out. You can reach them via the means shown above.   |                |                   |
| Back to downloads  |                |                   |
|  | ENET           |                   |

## Step 21: Take note of the location where you are saving and click Save

| save to   |  |  |                    | $\times$ |                             |              |       | _      | ٥       |
|---|--|--|--------------------|----------|-----------------------------|--------------|-------|--------|---------|
| This PC > Downloads   | v ک  | Search Downloads                             |                    | 9        |                             |              |       | _      |         |
| lder  |  |  | ≣≕ •               | ?        |                             | ដ            |       | ⊌      |         |
| IN^ Name  | Date modified                                | Туре   |                    | Size     | 🕀 e-Sight 🛛 HPE® Official S | te 💮 MyExams | >>    | C Othe | r Bookm |
| 🐺 3c6aa7483681-byod.exe   | 2021/12/09 08:32                             | Application                                  |                    |          |                             |              |       |        |         |
|   |  |  |                    |          | Heip Manage                 | terms of     | use   |        |         |
|   |  |  |                    |          |                             |              |       |        |         |
|   |  |  |                    |          |                             | select an    | other |        |         |
|   |  |  |                    |          |                             |              |       |        |         |
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|   |  |  |                    |          |                             |              |       | 11     |         |
| 3)<br>//s   |  |  |                    |          |                             |              |       |        |         |
| 'S  |  |  |                    |          |                             |              |       |        |         |
| v <   |  |  |                    | >        |                             |              |       |        |         |
| eduroam-W10-Stellenbosch_University.exe   |  |  |                    | ~        |                             |              |       |        |         |
| exe File (*.exe)  |  |  |                    | ~        |                             |              |       |        |         |
|   |  |  |                    |          |                             |              |       |        |         |
|   |  | Save   | Cancel             |          |                             |              |       |        |         |
| e would like to warmly welcome you among the several million users of ed<br>nousands of universities, research centres and other places all over the glob   | uroam®! From n<br>be. All of this com        | ow on, you will be a<br>pletely free of char | able to use<br>ge! | inte     | rnet access resources on    |              |       |        |         |
| low that you have downloaded and installed a client configurator, all you ne<br>redentials (this is our fancy name for 'username and password' or 'personal | eed to do is find a<br>l certificate') - and | an eduroam® hotsp<br>d be online!            | oot in your        | vicir    | nity and enter your user    |              |       |        |         |
| hould you have any problems using this service, please always contact the<br>elp you out. You can reach them via the means shown above.                     | helpdesk of Stelle                           | enbosch University.                          | They will o        | diagr    | nose the problem and        |              |       |        |         |
| ack to downloads  |  |  |                    |          |                             |              |       |        |         |

Step 22: Once the download is complete, go to the location where you saved the file and double click to run the application.

| C O A https://cat.edu/roam.org/?idp=24728/profile=4284     Setting Started Service Desk   Started Service Desk   Setting Started Service Desk   Started Service Desk   Setting Started   Service Desk   Setting Started   Service Desk   Setting Started   Service Desk   Setting Started   Service Desk   Setting Started   Service Desk   Setting Started   Service Desk   Setting Started   Set:   Setting Started   Set: <   |
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| Getting Started Service Desk We Stellenbosch Universitu. Nagios: mrtg sun acza MAC Finder Sun + HR WAP Management We User Administration Image - Sight HPE © Official Site Mysams >> Oother Bookmarks  |
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#### Step 23: Click Run



#### Step 24: Click Next



### Step 25: Click OK

| ₽ eduroam® installer fo                         | r Stellenbosch Unive   | rsity   | _                      |             | $\times$  |
|---|--|---|------------------------|-------------|-----------|
|   |  |   | e                      | i))<br>duro | )))<br>am |
|   |  |   |                        |             |           |
| ₽ eduroa<br>This insta<br>Stellenbo<br>Click OK | im® installer for Stel<br>aller will only work prosch University.<br>to continue with inst | lenbosch Univer<br>roperly if you are<br>tallation. | rsity<br>e a member of | ×           |           |
|   |  | OK  | Cancel                 |             |           |
| Nullsoft Install System v3.0                    | J4   | < Back  | Next >                 | Can         | cel       |

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| 🕕 You mu:                | st log in to this network before you can access the Internet. Open r   | etwork login page   |   |   |   |                          |        |         |       |
|                          | eduroam  |   | Start page About  | Language  | Help Manage   | Terms or use             |        |         | ^     |
|                          | Configuration Assistant Tool   | 😰 eduroam 🎕 installer for Steller   | nbosch University   |   |   |                          |        |         |       |
|                          | Stellenbosch Universit   | User credentials  |   | (cp)))<br>eduroam   |   | <u>select another</u>    |        |         |       |
|                          | If you encounter problems, then you can obtain d<br>WWW: http://infoteg.sun.ac.za/netcon/eduroam.ht<br>email: <u>help@sun.ac.za</u><br>This entry was last updated at: 2021-05-03 13:49:16   | Username:<br>Password:<br>Repeat password:  | •••••   |   |   |                          |        |         |       |
|                          | Welcome aboard the eduroam® user community   |   |   |   |   |                          |        |         |       |
|                          | Your download will start shortly. In case of prob<br>Dear user from Stellenbosch University,   | Nullsoft Install System v3.04   |   |   |   |                          |        |         |       |
|                          | we would like to warmly welcome you among the s<br>thousands of universities, research centres and oth<br>Now that you have downloaded and installed a clie<br>credentials (this is our fancy name for 'username an<br>Should you have any problems using this service, p<br>help you out. You can reach them via the means sh | er places an over the globe<br>nt configurator, all you nee<br>nd password' or 'personal o<br>lease always contact the hi<br>own above. | e. An or one compretely nee<br>ed to do is find an eduroam<br>certificate') - and be online!<br>elpdesk of Stellenbosch Uni | estal Cancel<br>Or Charges<br>D hotspot in your vicin<br>versity. They will diago | met access resources on<br>nity and enter your user<br>nose the problem and |                          |        |         |       |
|                          | Back to downloads  |   |   |   |   | - 10 - 10 - 10 - 10 - 10 |        |         |       |

# Step 26: Enter your credentials accordingly and click Install

## Step 27: Click Yes

| Securit | y Warning  |  |  |  |  |  |  |
|---------|--|--|--|--|--|--|--|
| 4       | You are about to install a certificate from a certification authority (CA) claiming to represent:  |  |  |  |  |  |  |
|         | eduroam.sun.ac.za  |  |  |  |  |  |  |
|         | Windows cannot validate that the certificate is actually from<br>"eduroam.sun.ac.za". You should confirm its origin by<br>contacting "eduroam.sun.ac.za". The following number will<br>assist you in this process:                                       |  |  |  |  |  |  |
|         | Thumbprint (sha1): B8ED5AF5 DDC23AAE B859E860 B680F645<br>2BD10E0D   |  |  |  |  |  |  |
|         | Warning:<br>If you install this root certificate, Windows will automatically<br>trust any certificate issued by this CA. Installing a certificate<br>with an unconfirmed thumbprint is a security risk. If you click<br>"Yes" you acknowledge this risk. |  |  |  |  |  |  |
|         | Do you want to install this certificate?   |  |  |  |  |  |  |
|         |  |  |  |  |  |  |  |
|         | Yes No   |  |  |  |  |  |  |

## Step 28: Click Finish



Step 29: Click the wifi icon in the system tray  $\rightarrow$  locate eduroam  $\rightarrow$  click on eduroam  $\rightarrow$  click Connect

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|----|--|--------------------|---------------|-----|-----------|-------------|----------------------------|---|
|    |  | Cellula<br>Turne   | r<br>d off    |     |           |             |                            |   |
|    | RegisterMe!<br>No Internet, open   |                    |               |     |           |             |                            |   |
|    | (la  | eduroam<br>Secured |               |     |           |             |                            |   |
|    | Connect automatically  |                    |               |     |           |             |                            |   |
| sc |  |                    |               |     |           | Cor         | nect                       |   |
| yc | eduroam1<br>Secured  |                    |               |     |           |             |                            |   |
| er | Network & Internet settings<br>Change settings, such as making a connection metered. |                    |               |     |           |             |                            |   |
|    | <i>(fa</i><br>Wi-Fi  |                    | Airplane      | .al | llular    |             | (မှာ)<br>Mobile<br>hotspot |   |
|    |  | ٨                  | <u>ት ነው</u> ሳ | ) 🜈 | ENG<br>US | 08<br>2021/ | 54<br>12/09                | 5 |

Step 30: Your device will start connecting to the eduroam network and should look like the below once done.



Step 31: If you see an exclamation mark on the wifi icon in the system tray – Wait a few moments, it should disappear and will look like the picture on the right.



# Password Changes

## Very Important

Password Changes: When your login password does change which is around every 90 days then your device will need the new password in order to connect to Eduroam again. To do this open up the eduroam CAT application that was installed earlier and follow steps 21 - 31 of this guide.