Secure VPN Citrix SSO

MAC users will have to install an Antivirus Program in order for Citrix SSO App to install and pass the EPA check.

Step-by-step guide

1. MAC users will have to install an Antivirus Program in order for Citrix SSO App to install and pass the EPA check. Below are recommended Antivirus Programs:



- 2. Download and Install AV product on MAC if required and make sure AV is updated.
- 3. Open APP store on MAC



4. Search for "Citrix SSO"



- 5. Download and install Citrix SSO App from App store.
- 6. The Citrix SSO app should automatically launch.

7.	. The following box will open and be prompt to enter a URL: Enter SecureVpn URL : https://securevpn.sun.ac.za in the Prompt URL as screenshot belo						
	Citrix Secure Access						
	citrix.	Secure A	ccess				
	≡ Home						
		Connection	https://securevpn.sun.ac.za	1	٢		
				Connec	st 💦		
8. 9.	8. Select Connect 9. A popula will appear, select Allow to add the VPN configuration						
Citrix Secure Access							
	citrix. Secure Access						
	Please enter your connection URL and click on 'Connect' https://securevpn.sun.ac.za						
				Connect			
				¢			
				"Citrix Secure / Like to Add VPN All network activity (filtered or monitore	Access" Would Configurations on this Mac may be d when using VPN.		
				Allow	Don't Allow		

10. Another 2 popups will appear for Access to Desktop and Downloads. No Need to allow access to these folders, Click Dont't Allow.



11. Citrix will now prompt you to Sign In and Authenticate. Please enter your University Email Address.





13. MFA Authentication will be displayed, please Authenticate via Call, Text or Authenticate App. Depending on what you selected when setting up MFA the first time.



14. Stay signed in is a user choice, Yes or No.



15. Citrix SSO App will now be established.

	Citrix Secure Access	
citrix. Secure Acce	ess	
E Home		
Connection URL https://securevpn.sun.ac. Current Session Connected	za	Home Page
Time Connected Client IP Server IP Bytes Sent Bytes Received	00:00:17 10.7.129.219 146.232.23.247 1 KB 4 KB	
		Log off

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